

# Interpretation and Translation Services

New England



Empowering People.  
Strengthening Communities.

LANGUAGE **BANK**



A member of Ascentria Care Alliance

## Why we're different

Language Bank provides professional communication access solutions to the medical, legal, academic and financial communities. As a member of Ascentria Care Alliance, one of the largest community service organizations in New England, our employees speak a wide variety of languages, providing a rich knowledge of language and culture which enhances the services we provide.

Language Bank is a nonprofit social enterprise employing many refugees resettled by Ascentria. Providing employment opportunities strengthens and enhances local communities.

All Language Bank interpreters are trained utilizing a rigorous preparatory course so you can be sure the interpreter you hire is able to communicate effectively and accurately.

## How we add value

Language Bank directly employs more than 200 interpreters representing 60+ languages. We are dedicated to quality control and minimizing risk. Language Bank provides:

- In-person interpretation
- Over-the-phone interpretation
- Written translation services for medical patient communication, legal contracts, patents, medical forms, school transcripts and records, marriage and birth certificates, technical literature, sales and marketing material, scripts, websites, and more
- Routine and emergency assistance available 24/7
- Cutting-edge technology with scheduling, billing and self-service features, including utilization reports and other metrics to support compliance initiatives
- A training center utilizing rigorous preparatory courses for examination with The National Board of Certification for Medical Interpreters

## Contact us

Toll-free 1.844.579.0610

[thelanguagebank.org](http://thelanguagebank.org)

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*Formerly Lutheran Social Services of New England*